



## **Office of Drinking Water 2020 Training Opportunities**

**Note: Email registration is required for all Office of Drinking Water (ODW) trainings.**  
Send request to: [\*\*William.Harrison@delaware.gov\*\*](mailto:William.Harrison@delaware.gov)

### **Training Course Descriptions**

#### **1. Approved Sampler/Tester (AST) Training**

An approved sampler/tester is certified by Delaware Health and Social Services for conducting routine water sampling and water quality analyses for chlorine residual, pH, nitrate testing or water quality parameter testing and entering that information into a log book. The approved sampler/tester is not a fully licensed operator and must work under the direction of a licensed operator. Individuals collecting samples under the tap water monitoring provisions of the lead/copper rule are exempted from this requirement. An approved sampler/tester certification shall be valid for three years. An individual must attend the AST Basic class and pass a test in order to receive certification (3.5 process-related ECHs). Attendance at the AST Refresher class and passing the test is required for renewal of the certification (2.0 process-related ECHs).

#### **2. Consumer Confidence Report (CCR) Training**

Every community water system must produce and distribute a CCR to their consumers each year. During this training, you will learn all of the fundamental and advanced aspects of how to produce a CCR for your water system. This training consists of two parts, a classroom PowerPoint presentation and a hands-on computer lab workshop (5 nonprocess-related ECHs). Space is limited.

#### **3. Introduction to Drinking Water Watch (DWW) and the ODW Web Page**

DWW is a tool that lets anybody view data and information about all public water systems in Delaware. DWW provides important information for licensed water operators as well as administrative personnel about their water system including sampling schedules and data, water system contacts, and much more.

ODW revised their web page in 2019 and it now contains a number of forms, documents, and spreadsheets useful to water operators and administrative personnel in the management of a water system. This two-part training consists of a classroom PowerPoint demonstration in addition to a hands-on computer lab workshop. We will spend approximately one hour training on ODW's Lead and Copper documents. Attendees will receive 3 nonprocess-related ECHs for this training.



## Training Course Dates, Times, and Locations

<b>AST Basic Training, 2020</b>				
<b>Class</b>	<b>Date</b>	<b>Time</b>	<b>Location</b>	<b>ECHs</b>
Basic	January 9	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	February 13	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	March 12	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	March 17	9:00 a.m. – 12:30 p.m.	Milford*	3.5
Basic	April 9	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	May 14	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	June 11	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	July 9	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	August 13	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	September 10	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	October 8	9:00 a.m. – 12:30 p.m.	Dover	3.5
Basic	October 20	9:00 a.m. – 12:30 p.m.	Milford*	3.5
Basic	November 12	9:00 a.m. – 12:30 p.m.	Dover	3.5
<b>AST Refresher Training, 2020</b>				
<b>Class</b>	<b>Date</b>	<b>Time</b>	<b>Location</b>	<b>ECHs</b>
Refresher	January 23	9:00 a.m. – 10:30 a.m.	Dover	2.0
<del>Refresher</del>	<del>February 27</del>	canceled	<del>Dover</del>	2.0
Refresher	March 24	9:00 a.m. – 10:30 a.m.	Milford*	2.0
Refresher	March 26	9:00 a.m. – 10:30 a.m.	Dover	2.0
Refresher	April 23	9:00 a.m. – 10:30 a.m.	Dover	2.0
Refresher	May 28	9:00 a.m. – 10:30 a.m.	Dover	2.0
Refresher	June 25	9:00 a.m. – 10:30 a.m.	Dover	2.0
Refresher	July 23	9:00 a.m. – 10:30 a.m.	Dover	2.0
Refresher	August 27	9:00 a.m. – 10:30 a.m.	Dover	2.0
Refresher	September 24	9:00 a.m. – 10:30 a.m.	Dover	2.0
Refresher	October 22	9:00 a.m. – 10:30 a.m.	Dover	2.0
Refresher	October 27	9:00 a.m. – 10:30 a.m.	Milford*	2.0
Refresher	November 19	9:00 a.m. – 10:30 a.m.	Dover	2.0



## Training Course Dates, Times, and Locations

<b>Consumer Confidence Report Training, 2020</b>				
<b>Class</b>	<b>Date</b>	<b>Time</b>	<b>Location</b>	<b>ECHs</b>
CCR Training	March 5	9:00 a.m. – 3:00 p.m.	Milford*	5
CCR Training	March 10	9:00 a.m. – 3:00 p.m.	Dover	5
<b>Introduction to DWW and the ODW Web Page, 2020</b>				
<b>Class</b>	<b>Date</b>	<b>Time</b>	<b>Location</b>	<b>ECHs</b>
DWW & ODW Web Page	June 4	9:00 a.m. – 12:00 p.m.	Milford*	3
DWW & ODW Web Page	July 22	9:00 a.m. – 12:00 p.m.	Dover	3

## Training Locations and Phone Numbers

1. Dover:  
Office of Drinking Water  
43 South DuPont Highway  
Dover, Delaware 19910  
302-741-8630
2. Milford:  
Delaware Rural Water Association (DRWA)  
210 Vickers Drive  
Milford, Delaware 19963  
302-424-3792

\*Milford trainings – call DRWA to register for the Milford location trainings.